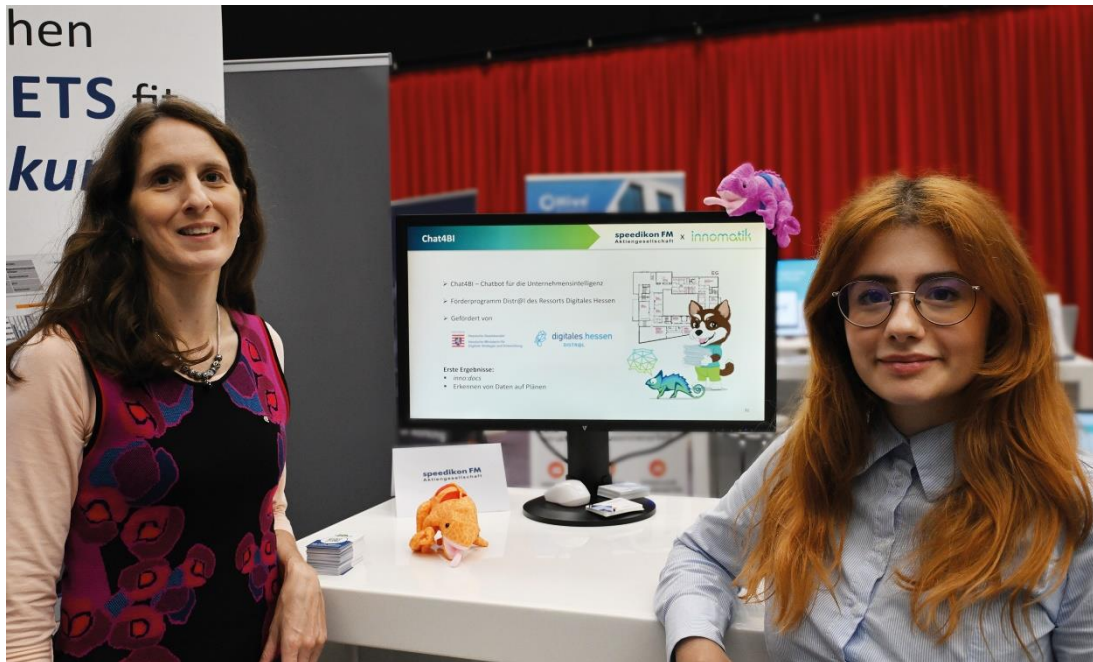# First results from the Chat4BI project presented at the CAFM trade fair in Fulda

Innomatik and speedikon FM presented the first results from the Chat4BI project, in particular the chatbot inno:docs, at this year's CAFM trade fair in Fulda in June. The chatbot can be used to extract information from company documents and provide it securely. The aim is to enable efficient and transparent knowledge management.

Innomatik and speedikon FM present the first results of the Chat4BI project. f.l.t.r.: Dr. Alexandra Merkel (CTO), Alexandra Kiourtsi (Technical Writer)

Fulda, June 19, 2024 – Innomatik and speedikon FM presented the first impressive results from the Chat4BI project at this year's CAFM trade fair in Fulda. The project, funded by the German state of Hesse as part of the Distr@l program, is designed as a feasibility study, but a first result was already presented: the local chatbot *inno:docs*.

The chatbot is based on a local language model and a specialized software pipeline that extracts important information from internal company documents. This information is provided as answers to questions entered using natural language. A central aspect of the development is the minimization of so-called "hallucinations" – false or misleading information that can be generated by AI systems. In addition, the data on which the AI's answers are based is made transparent to the user.

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"With *inno:docs*, we have shown that it is possible to extract valuable information from extensive company data and make it available in a form that is understandable and comprehensible for the user," explained Dr. Alexandra Merkel, CTO of Innomatik. "This is a big step towards efficient and, above all, secure knowledge management in companies."

Further steps in the project, such as the integration of *inno:docs* with the CAFM software platform *speedikon C*, are currently in the design phase. These developments are expected to be presented towards the end of the year.

"The integration of *inno:docs* into *speedikon C* opens up completely new possibilities for facility management," added Dr. Merkel. "We look forward to developing these solutions further and making them available to our customers."

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About speedikon FM

speedikon FM is a pioneering software company that specializes in the digitalization of technical and commercial processes within buildings, data centers, and industrial plants. Since 1997, our company has been providing not just products, solutions, and technologies, but also a comprehensive range of services that empower our customers to optimize their asset-related business operations. Our team at speedikon FM possesses extensive expertise in handling vast amounts of data, complex databases, and seamless integration with existing software and hardware solutions. For additional information, please visit our website at www.speedikonfm.com.

About Innomatik

Innomatik, headquartered in Bensheim, Germany, is a prominent company specializing in digital transformation. Leveraging its profound knowledge and diverse expertise in cutting-edge technologies like virtual reality (VR), augmented reality (AR), robotics, and artificial intelligence (AI), Innomatik provides precise consultancy services and customized training to assist businesses effectively throughout their digital transformation initiatives. www.innomatik.com

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